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# Mission Statement

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“.....To deliver the highest quality of safe, person-centred care, meeting each Service User’s individual needs using a holistic approach in accordance with the National Standards of Safer Better Healthcare.....”

Myhomecare is a HSE recognised national supplier of high-quality homecare services with a strong focus on delivering person-centred care to each individual in their own home. We are committed to delivering the right people with the right skills to support our clients to live independently and with dignity.

Myhomecare proudly holds the JCI **International Gold Seal Accreditation** in Quality and Patient Safety. We are the only one in Ireland in our sector and one of an exclusive group of 24 Homecare companies globally who have attained the required standard. This accreditation demonstrates the excellence in service delivery from the Myhomecare team and our dedication to our staff, our clients and their families.



# What We Do

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**At Myhomecare we pride ourselves on the vast range of services available to support your needs which includes Older Persons, Children with complex needs, Disability Services and Maternity services to name but a few.**

Our Homecare Assistants and Nurse Managers are ready to assist you with every aspect of your health and well-being in the comfort of your own home. We are committed to supporting you with the right level of care tailored to your needs.

## **Trusted quality care at home**

Myhomecare are the only JCI accredited homecare provider in Ireland. Our care staff are supported by the Myhomecare Care Academy which ensures they are trained to the highest standards in healthcare, delivering the highest quality of safe person-centred care.

## **Supporting Independence**

From birth to retirement, companionship to around the clock care, we provide the level of care you need at various stages in your life. Independence is empowering, Myhomecare enables clients to live with dignity at home safe in the knowledge that they will receive the best possible care.



## Services We Offer

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Evidence has shown that people are happier and live longer within their own homes. All of our programmes are designed to promote independence within a safe and comfortable environment.

Myhomecare supports people in their communities through assisted living, covering everything from support with personal care to social outings to help people stay connected.

Our respite and 24-hour care packages provide reassurance and support to families needing some time for themselves to recharge.



### **General Support**

Our dedicated team of Home Care Assistants are at hand to provide a person-centred and holistic approach to care, ensuring that all your personal, social and well-being needs are met. Supporting a person with their activities of daily living forms an imperative part of maintaining a good routine and supports a greater quality of life. General Support ranges from; General Home Help, Personal Care, Companionship, Food Preparation and Medication Prompt.

### **Dementia Care**

We can provide experienced and highly skilled carers who are trained in person centred dementia care through bespoke courses via our Care Academy. We at Myhomecare are committed to educating and nurturing our carers to provide the best support and quality of service to those living with Dementia at home. Ensuring our staff take the required time to see the person first and that their diagnosis does not define them as a person.

### **Palliative Care**

Much of the challenge of needing palliative care is dealing with the uncertainty it brings whilst making the most of precious quality time. Our highly skilled and qualified care staff can assist with respite, pain management and personal care allowing your loved one to remain in the comfort of their own home. We are committed to meeting the needs of people in our community and our dedication to providing dignified palliative care to those in need is paramount.



# Benefits of Homecare

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## **Keeping Your Loved Ones At Home**

Building great relationships with our supportive staff encourages independence at home and people to remain connected within the community. Having the added security and peace of mind to go for a walk or assistance with getting to your local community centre ensures that you maintain those long-lasting friendships. Staying in your home allows you to remain connected and continue these special bonds with family and friends. Living at home benefits cognitive and all-round mental health.

## **1:1 Care tailored to meet your individual needs**

Our bespoke packages can be tailored to suit individual needs. The ability to work on a tailored package ensures that additional support is there on the days and at the times it is needed most. Whether it's a morning call to provide assistance with personal care or an afternoon call to help prepare meals, our staff are at hand to support you as you need it. Should your needs change, we ensure to complete a re-assessment to guarantee that your care is tailored to your needs.

## **Cost**

Private homecare packages are a lot more affordable than you think. Our packages can be tailored to your individual care needs, ensuring you are only paying for what you need. Homecare services are more cost effective in comparison to residential care. The weekly price for a nursing home averages at €1500 per week in comparison to a weekly average of €300 per week for a 10-hour bespoke homecare package. Up to 41% tax relief is available to be claimed for homecare services.

\*\*Weekly average refers to Monday – Friday Day cover care delivered by Healthcare Assistants package.



# Our Care Plan

Introducing the Comfort Plan

**Comfort  
Plan**

# Comfort Plan



## The Comfort Plan

**The Comfort Plan** is designed to provide reassurance, continuity, and high-quality care for you or your loved one from the outset. It offers guidance and support from our experienced team, ensuring that care arrangements are carefully considered and aligned with individual needs.

This plan provides confidence to the individual receiving care, knowing they are supported by a trusted care provider, while offering peace of mind to family members that their loved one is safe, comfortable, and well supported. The Comfort Plan includes access to Myhomecare's comprehensive care and support services, delivered by skilled professionals who are dedicated to maintaining wellbeing and independence at home.

Support is further strengthened by Myhomecare's Clinical Team of highly experienced nurses, who oversee care delivery and ensure that the right level of support is in place for each individual and their family.

We provide tailored solutions that respond to a wide range of needs, from 24-hour nursing care and personal assistance to companionship and ongoing day-to-day support. Our clinical team conducts an initial consultation and works closely with you to agree on the most appropriate care package. This approach allows us to begin care with the right people, with the right skills and expertise, in the place that matters most, your home.



# Contact Details

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**Office Hours: 7am–11pm**

**Oncall out of hours service from: 11pm–7am**

**Freephone 1800 400 900**

**Website: [www.myhomecare.ie](http://www.myhomecare.ie)**

**Email: [info@myhomecare.ie](mailto:info@myhomecare.ie)**

## **Office Locations**

### **Dundalk Office**

Quayside Business Park, Mill Street,  
Dundalk, Louth, A91 WNH1.

### **Dublin Office**

Ground Floor, One Haddington Buildings, Haddington Rd, Dublin 4,  
D04 X4C9

### **Galway Office**

Unit 19, 3rd Floor, Dockgate, Merchants Road, Galway, H91 AF8R.

### **Limerick Office**

10/11 Steamboat Quay, Dock Road, Limerick.

### **Cork Office**

11 Anglesea Street, Ballintemple, Cork.

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